

DEMO guarantee terms

Fictional manufacturers: Hersteller 1, Hersteller 2 and Hersteller 3

For testing only

This document is fictional DEMO/TEST material for the demo shop. It makes no promise for products actually sold and is not legal advice.

Test products and manufacturers

These terms are used only to test physical demo products from Hersteller 1, Hersteller 2 and Hersteller 3. The applicable manufacturer is displayed with the product. Manufacturer model identifiers follow the MOD-xxx format; use the identifier shown for the individual product.

Duration in the test case

The test simulation uses the guarantee duration displayed with the product: 3.0 years or 5.0 years. This shared document does not set one fixed duration for all products. The simulated period starts on the purchase date recorded in the test.

Scope of the simulation

The demo workflow checks reported material and manufacturing defects in physical test products. Repair or replacement may be recorded as a test outcome. Test cases involving wear, incorrect use or damage may be used to exercise rejection handling.

Exercise a claim

Create a test request containing the manufacturer, product name, MOD-xxx identifier, displayed guarantee duration, test purchase date and a brief defect description. Record it in the test system; do not send real customer data. Demo contact for form testing: garantie-demo@example.com.

Test notice

Requests, processing and possible outcomes are simulations only. These DEMO terms do not create a claim to any real service.